

What Happens If My Move Is Delayed on the Day?



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Common Reasons for Moving Day Delays

? Late Key Collection

One of the most frequent causes of delays — especially in property chains. Solicitors, estate agents, or banks may run late, preventing access to your new home.

? Previous Job Overruns

If your movers are coming from another job, a longer-than-expected move can push back your start time. It's not ideal, but it does happen — especially in peak season.

?? Traffic or Road Closures

London's traffic is unpredictable. Roadworks, accidents, protests, or bad weather can delay your movers en route.

? Poor Access or Parking Issues

Didn't reserve a parking spot? Long carry distances, narrow staircases, or blocked driveways can slow down loading and unloading.

What should I do if my movers are running late?

First, contact your moving company for an updated ETA. Stay calm and gather any details needed to adjust your day.

Most reliable companies like **London Man Van** will notify you in advance and keep communication open.

- ? Call the team for updates
- ? Track their location if possible
- ? Prepare essentials in case of a longer wait

Can delays on moving day affect my booking schedule?

Yes. A delay may reduce your moving window, impact later bookings, or result in extra charges.

To avoid knock-on effects, always build in buffer time and book early slots when possible.

Will I be charged extra if the move takes longer than planned?

It depends. If delays are caused by access issues or lack of preparation on your end, additional charges may apply.

You're usually not charged extra if the moving company is responsible for the delay or completes the job within the agreed time.

What happens if there's a delay getting the keys to my new property?

If keys aren't available on time, movers may wait — but you might incur waiting charges.

We recommend scheduling your move for later in the day or confirming the key handover time with your agent in advance.

How can I avoid delays on moving day?

- ? Book early morning slots to reduce risk
- ? Confirm key collection timing
- ? [Reserve parking spaces](#) early via the council
- ? Keep your phone on and charged
- ? Finish packing before the day

What are the most common causes of moving day delays?

- Late key collection from estate agents
- Overrunning previous jobs
- Traffic jams or road closures
- Limited access or lack of reserved parking

Being aware of these helps you plan ahead and minimise disruption.

Can a moving company cancel or reschedule on the day?

Rarely, but it can happen in cases of extreme weather or vehicle breakdowns.

A reputable company like London Man Van will do everything possible to keep your move on track or offer alternative solutions fast.

What are my rights if a moving company causes the delay?

If the delay is their fault, you may be entitled to compensation or a partial refund depending on your contract terms.

Check the booking agreement and speak directly to the company if you feel the delay was mishandled.

What to Do If Your Move Is Delayed

? Step-by-Step:

- **Stay calm** - don't panic
- **Call your movers** - get real-time updates
- **Contact your estate agent** - confirm key handover
- **Notify property managers** - about any changes
- **Have an overnight bag ready** - just in case

Can I Be Charged for Moving Day Delays?

You may be charged if:

- ? You're not ready when the movers arrive
- ? There's no parking or poor access
- ? You go over your booked time

You're typically not charged if:

- ? Delays are the fault of the removals team
- ? It's caused by unavoidable external factors
- ? Everything is completed within the booked slot

? London Man Van offers clear pricing. [See our FAQ for full info.](#)

Summary

Delays on moving day can be stressful, but they're manageable. From traffic and key issues to overbooked teams, staying informed and working with a [trusted moving company](#) makes all the difference. Be prepared, stay flexible, and choose a removals team that communicates clearly.

? **Want peace of mind on moving day?**

Book with London Man Van — the trusted name for reliable, flexible removals across London.

? [Get an Instant Online Quote](#) Or call [020 7060 4743](tel:02070604743) to speak with a moving expert today.